

2019 EAST AFRICAN RESIDENTS RACK RATES

	HIGH SEASON	MID SEASON	LOW SEASON
All rates are per person per night all prices are in Kshs	15 th Jul –14 th Sept 11 th Dec – 10 th Jan	11 th Jan-31 st Mar 15 th Sept –31 st Oct	1 st April to 14 th July 1 st Nov – 10 th Dec
Rack Rates Resident Rates	10,000	9,000	7,500

Single Supplement:

Extra Bed – Adult

Child Rates:

Under five years

Five to 12 years sharing with adults

13-17 years sharing with adults

Five to 12 years in their own room

13-17 years in their own room

Full board rates include:

- Accommodation
- Breakfast lunch and dinner
- Tea, coffee
- Water in room

40% of net rate all year except in

Low Season

Kshs 1,000

FREE accommodation / 50% of all activity rates

50% of adult rate

70% of adult rate

60% of adult rate

80% of adult rate

Full board rates exclude:

- All sanctuary, community and park fees
- All activities other then listed in the inclusive rate
- All soft drinks and alcoholic drinks
- Laundry



KINDLY NOTE: LUMO SANCTUARY FEES ARE NOT INCLUDED IN THE ROOM RATES AND SHALL BE PAID UPON ARRIVAL DIRECTLY AT THE GATE.

HOW TO REACH US:

- Flying from Nairobi into Kilaguni airstrip (Tsavo West), then drive to the LUMO Sanctuary (transfers are an additional cost).
 - Charter flight to Taita hills airstrip. Longitude 38.14/east. Latitude 03.30/south degrees.
- Driving:
 - •7 hour drive from Nairobi.
 - •4 hour drive from Mombasa.
 - •4 hour drive from Arusha.

TO CONFIRM AND RESERVE ACCOMMODATION:

- Provisional bookings will be held as indicated on the offer
- The booking will only be confirmed upon receipt of a 50% deposit
- A confirmation voucher will only be issued once the 50% deposit has been received
- •100% of the total payment must be made at least 30 days prior to arrival
- Bookings might be lost if payment is not made within the above mentioned due date

CANCELLATION POLICY

- All cancellations should be submitted in writing.
- •The following terms apply when you cancel bookings:
 - Cancellation over 60 days before your booking date, 10% of the total cost will be charged.
 - Cancellation from 45 60 days before your booking date, 25% of the total cost will be charged.
 - Cancellation from 30 44 days before your booking date, 40% of the total cost will be charged.
 - Cancellation from 22 29 days before your booking date, 75% of the total cost will be charged.
 - Cancellation from 21 days before arrival or should you fail to travel, 100% of the full cost of the accommodation booked will be charged.

TRAVEL INSURANCE:

• All clients are expected to take full travel insurance in order that cancellations can be claimed in legitimate circumstances.

